

Day 2

8:00 to 8:30	<p>Recap</p> <p>A quick recap of Day 1 with quizzes and prizes for those able to get alert the quickest.</p>
8:30 to 9:30	<p><i>Session 6:</i> Getting the most from your schedule 1:00</p> <p>Transit staff will always go to any lengths to help you if you get stuck, but this session offers some advice on maintaining accurate information and common problems that users can resolve themselves.</p>
09:30 to 09:45	Coffee break
09:45 to 11:15	<p><i>Session 7:</i> Manual changes as a last resort 1:30</p> <p>Let's get our hands on the system. This coached session will tackle the issue of a "good schedule" by pitting users against each other with a standard set of data. Learn how good schedules are different for different users and that any Key Performance Indicator can be achieved!</p>
11:15 to 11:30	Morning tea
11:30 to 12:30	<p><i>Session 8:</i> What does it cost to do business? 1:00</p> <p>After tackling the live scheduling challenge, it's time to figure out how much it costs to do the business the way it's always been done. Accurately costing Action Replays and operational constraints are skills every business can take advantage of.</p>
12:30 to 13:30	Lunch
13:30 to 15:00	<p><i>Session 9:</i> The future of transport software 1:30</p> <p>This session will give users a chance to find out what is happening in the industry with regard to transport software. In conjunction with a couple of our partners, we will show you some of the technology that we are investing in for the future that will enable our clients to leverage even more from their <i>Odyssey</i> investment. We will also look for ideas from our users regarding "what next for Transit software?"</p>
15:00 to 15:15	Afternoon tea
15:15 to 16:15	<p><i>Session 10:</i> Development priorities 1:00</p> <p>One of the main purposes of the UGM is to enable our clients to help direct our development path. In this session, users will have a chance to see what is on the development list for the coming year, contribute ideas, change/modify existing functionality and set the relative importance of the various functions.</p> <p>All users and managers are urged to come to this session. Priorities for Transit's development resource allocation will be set in line with the votes from the delegates who attend this discussion.</p>
16:15 to 16:45	<p>Wrap-up</p> <p>This crowning session will review what has been covered, identify the actions that have arisen and summarise feedback received.</p>